

STATE UNIVERSITY SYSTEM of FLORIDA Board of Governors

#### (1) Unified Library Services Business Plan

#### (2) Alignment of Online Academic and Student Support Web Services

Chancellor Frank Brogan and Dr. Nancy McKee January 18, 2012

# Alignment of Online Academic and Student Support Web Services

Two key state-funded, cross-sector, student online outreach and support initiatives that provide complementary services to Florida students and administrators, primarily at the postsecondary level:

✓ Florida Distance Learning Consortium

✓ FACTS.org, supported by the Florida
Center for Advising and Academic Support



# Alignment of Online Academic and Student Support Web Services

Chancellors of SUS and FCS jointly created Workgroup to develop high-level strategy to align and enhance services provided by the two organizations.

Workgroup consisted of institutional representatives.

Workgroup charged with reviewing mission, budget, scope of services, opportunities for operational efficiencies, and developing strategy for enhanced web services.



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Create a new organization to replace the current two organizations

Eliminate services no longer needed by the institutions

Focus on becoming the primary online web clearinghouse of information on the offerings of postsecondary institutions in Florida

Have clear accountability to institutions and students



### Services to be offered:

- ✓ Providing information on all degree and certificate programs and courses, including traditional, online, and blended
- ✓ Assisting students in transferring between institutions
- ✓ Easing the process for students enrolling in courses at multiple institutions (transient students)
- Providing information to students who have "stopped out" to finish their degree
- ✓ Providing linkages to institutional information such as admissions applications



### > Timeline:

✓ July 1, 2012: New organization to be created.

 ✓ July 1, 2013-June 30, 2014: Eliminate remaining services no longer needed, and expand scope of new services

 ✓ Long-term: Consider transferring to new library organization



### Status of Workgroup Recommendations

Chancellor Brogan and Chancellor Hanna are reviewing the report and recommendations.



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### Questions?



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