Metric	2022 Score & Data	2023 Score & Data	Measurable Goals	March 2024 Update	Goal Met / Goal Not Met
1. Percent of Bachelor's Graduates Employed (earning $40,000+) and/or Continuing their Education (1 Yr after Graduation)[1]	**8** Excellence: 52.5% Improvement: 4.4%	**0** Excellence: 50.4% Improvement: -1.9%	1. Increase the number of students who complete internships by providing internships internship scholarships. Award at least $400,000 in internship scholarships to at least 200 students entering NCF in 2023-24.	NCF awarded a total of $438,940 in internship scholarships to 223 entering students. These funds included $388,000 in President's Honors Scholarships and Bishop Parker Scholarships, $42,640 in Community-Driven Internship awards, $8,000 in the Pathways toTeaching program, and $300 in Internship Travel Grants.	Green
			2. Develop targeted master's programs to create additional post-graduation pathways for students. Submit pre-proposals to the CAVP Academic Coordinating Group for at least two of the following programs for consideration: Educational Leadership, Environmental Economics, and Marine Mammal Science.	On September 13, 2023, NCF presented pre-proposals for two master's programs to the CAVP Academic Coordinating Group: a Master's in Marine Mammal Science and a Master's in Educational Leadership.	
5. Academic Progress Rate (2nd Year Retention with GPA Above 2.0)	**1** Excellence: 78.8% Improvement: -1.5%	**0** Excellence: 75.0% Improvement: -3.8%	1. Gain insight into student retention issues and provide timely intervention. Fully implement AAI chatbot and text messaging service.	New College fully launched the Mighty Banyan chatbot and text messaging service in September. Since launch: • 93% of students have opted-into receiving texts • 59% of students actively engaged in texting with the chatbot • 3,157 texts have been received from students (~4.5 texts per student enrolled) • 39 touch points have been made to check-in with students • 36 actions/interventions to improve retention have been identified by the chatbot	Green
			2. Provide a one-stop shop for Academic Support services (tutors, writing/quantitative/study skill development, technology support). The Academic Support one-stop shop will be fully operational.	In October, a fully operational one-stop shop for Academic Support services was launched in the library. The library now houses the Student Success Center, Writing Resource Center, Quantitative Resource Center, and Educational Technology Services, alongside the Center for Career Engagement and Opportunity.	
			3. Provide 24/7 on-demand access to tutors. Students will have no-cost access to on-demand professional tutors.	In August, NCF signed an agreement with Knack to provide our students with no-cost access to a 24/7, on-demand professional tutoring network.	
			4. Hire Academic Coaches to support first-year students. Hire and train four Academic Coaches.	In December, NCF launched a search for two Senior Academic Coaches. As of late January, NCF is in the final stages of making those hires. Those Senior Academic Coaches will hire an additional four Academic Coaches by May.	Red
			5. Close the digital divide by providing laptops to incoming students. Provide at least 300 laptops to incoming students.	NCF provided 300 laptops to incoming first-year and transfer students in Fall 2023.	
			6. Improve campus life and on-campus housing. Invest at least $5.5 M to improve campus life (student activities, including athletics), food accessibility/quality, and capital improvements to residence halls.	Since July 1, New College has invested more than $5.5M in improvements to campus life, food services, and capital improvements to residence halls.	

[1]From 2022 to 2023, this metric increased the wage threshold from $30,000 to $40,000.