

**STATE UNIVERSITY SYSTEM OF FLORIDA
BOARD OF GOVERNORS**
March 29, 2023

SUBJECT: Public Notice of Approval of Amendment of Board of Governors
Regulation 7.002 Tuition and Fee Assessment, Collection, Accounting and
Remittance

PROPOSED BOARD ACTION

Approve amendment of Board Regulation 7.002 Tuition and Fee Assessment,
Collection, Accounting and Remittance

AUTHORITY FOR BOARD OF GOVERNORS ACTION

Article IX, Section 7, Florida Constitution; Board of Governors Regulation Development
Procedures

BACKGROUND INFORMATION

On September 29, 2022, the Consumer Financial Protection Bureau (CFPB) released a special edition of Supervisory Highlights on recent examination findings covering the practices of student loan servicers and schools that lend to students directly. The examination found that these schools had improper blanket policies of withholding transcripts to force students to make payments.

Under the Consumer Financial Protection Act, Congress gave the CFPB supervisory authority over entities that originate private education loans, including institutional loans. The CFPB examines private student lenders of all sizes, including entities that operate school-based lenders that extend loans directly to students.

The CFPB's examinations found that the blanket withholding of transcripts to pressure borrowers is an abusive practice under the Consumer Financial Protection Act.

The revision to this regulation strikes the word "transcript" from section seven based on the above finding by the CFPB and adds a sentence that the university "may provide in regulation that suspension of academic progress will preclude students from receiving official transcripts where the student's account has a balance of \$500 or more."

This regulation was approved for public notice at the January 2023 meeting and no public comments were received.

Supporting Documentation Included:

Regulation 7.002