



Planning for a Post-Pandemic SUS

Renisha Gibbs

Florida State University

Associate Vice President for Human Resources/Finance & Administration Chief of Staff

Chair, SUS Human Resources Executives

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Agenda

- Policies
- Productivity
- Best Practices
- Key Themes



Policies

What updates have institutions made to policies and practices to support additional work modalities and instruction options?

Policies

- Telework/Remote Work
- Flexible Schedules
- Leave
- Distance Learning



- Clarifying telework/remote policies

- Establishing standards to determine positions suitable for remote work
- Advertising open positions with work location specifications
- Ensuring no disruption to business needs
- Establishing protocol for submitting requests and tracking
- Where do faculty fit in?

Policies

- Flexible/Compressed Schedules
- Leave Policies
- Distance Learning



Productivity

How will we assess the ongoing productivity of employees to remain agile and competitive as a workforce?

Productivity

- Training for hybrid work environments
- Supervisory Training
- Faculty training for remote/online instruction
- Performance Management
- Employee Assistance Program



Best Practices

What best practices have institutions implemented (or plan to implement) to strengthen IT infrastructure and maximize employee productivity?



Best Practices

- Investment in current and new technology:
 - Enterprise Resource Planning
 - Enhanced Disaster Recovery operations
 - Enhanced VPN
 - Integrating online platforms into everyday use (Zoom, Teams, SharePoint, DocuSign, etc.)
 - Minimizing/Eliminating Paper Forms
 - Laptop programs
 - Softphones/Google Voice
 - Enhanced Multi-factor Authentication

Key Themes

- Remote Work/Flexibility
- Maintaining employee and student engagement
- Training/Performance management
- Integrating online and cloud platforms into institutional culture
- ERP/Disaster Recovery



Questions?





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