Planning for a Post-Pandemic SUS

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June 30, 2022
• Policies
• Productivity
• Best Practices
• Key Themes
What updates have institutions made to policies and practices to support additional work modalities and instruction options?
Policies

• Telework/Remote Work
• Flexible Schedules
• Leave
• Distance Learning
• Clarifying telework/remote policies
  – Establishing standards to determine positions suitable for remote work
  – Advertising open positions with work location specifications
  – Ensuring no disruption to business needs
  – Establishing protocol for submitting requests and tracking
  – Where do faculty fit in?
Policies

- Flexible/Compressed Schedules
- Leave Policies
- Distance Learning
How will we assess the ongoing productivity of employees to remain agile and competitive as a workforce?
• Training for hybrid work environments
• Supervisory Training
• Faculty training for remote/online instruction
• Performance Management
• Employee Assistance Program
What best practices have institutions implemented (or plan to implement) to strengthen IT infrastructure and maximize employee productivity?
Best Practices

• Investment in current and new technology:
  – Enterprise Resource Planning
  – Enhanced Disaster Recovery operations
  – Enhanced VPN
  – Integrating online platforms into everyday use (Zoom, Teams, SharePoint, DocuSign, etc.)
  – Minimizing/Eliminating Paper Forms
  – Laptop programs
  – Softphones/Google Voice
  – Enhanced Multi-factor Authentication
Key Themes

• Remote Work/Flexibility
• Maintaining employee and student engagement
• Training/Performance management
• Integrating online and cloud platforms into institutional culture
• ERP/Disaster Recovery
Questions?