

State University System Goals	Excellence	Productivity	Strategic Priorities
Teaching & Learning	Strengthen Quality & Reputation of Academic Programs and Universities	Increase Degree Productivity and Program Efficiency	Increase the Number of Degrees Awarded within Programs of Strategic Emphasis
Scholarship, Research & Innovation	Strengthen Quality & Reputation of Scholarship, Research, and Innovation	Increase Research Activity and Attract More External Funding	Increase Commercialization Activity
Community & Business Engagement	Strengthen Quality & Recognition of Commitment to Community and Business Engagement	Increase Community and Business Engagement	Increase Community and Business Workforce

FAMU Strategic Priorities			
I. Exceptional Student Experience	Increase licensure exam pass rates; increase the academic profile of incoming FTIC cohorts; strengthen academic degree programs; increase the proportion of students completing high-impact co-curricular experiences; increase percentage of bachelor's graduates employed or enrolled.	Increase retention and graduation rates; increase degree productivity; increase enrollment in online courses and degree programs.	Increase bachelor's and graduate degrees awarded in Programs of Strategic Emphasis; develop new academic programs in areas of high employer demand.

<p>2. Excellent and Renowned Faculty</p>	<p>Increase number of faculty recognized for excellence in teaching, research and service.</p>	<p>Increase number of research proposal submissions from interdisciplinary teams; increase investment in research facilities.</p>	<p>Increase faculty hires in areas of strategic emphasis.</p>
<p>3. High Impact Research, Commercialization, and Public Service</p>	<p>Annual rankings of graduate programs in regional and national publications; increase the number of students, faculty and staff engaged in outreach/service events; increase the number of externally recognized outreach/service engagement programs and partnerships; increase the number of agreements/MOUs with national research laboratories and companies; increase the number of students engaged in research.</p>	<p>Increase the number of research doctorates awarded; increase total R&D expenditures; increase the percentage of R&D expenditures funded from external sources.</p>	<p>Increase the number of patents; increase the number of inventions disclosures.</p>
<p>4. Transformative Alumni, Community, and Business Engagement</p>		<p>Increase annual giving; increase annual giving rate; increase endowment value; increase the number of public-private partnerships agreements signed and operational that support teaching, research and service</p>	<p>Increase annual dollars raised in support of signature programs.</p>

<p>5. First Class Business Infrastructure</p>	<p>Increase staff satisfaction rates with professional development opportunities; decrease the number of significant audit findings.</p>	<p>Increase percent of of budget allocated for strategic priorities; increase annual cost savings; increase percent of on-time submission of data files and reports to external agencies.</p>	<p>Increase the number of participants in business-related training programs.</p>
<p>6. Outstanding Customer Experiences</p>	<p>Increase the number of external awards for service excellence (University mission and core values reflect our commitment to sustaining superior excellence in all our interactions with and among our stakeholders, but not limited to, our students, parents, prospective students, faculty, staff, vendors, alumni, and corporate partners).</p>	<p>Increase customer satisfaction ratings (University will increase use of dashboards and scorecards to monitor and evaluate service levels in all departments to ensure outstanding customer experiences).</p>	<p>Increase assessment of the customer experiences by examining critical points of contact (POCs) and campus infrastructure, and by soliciting feedback from key stakeholders regarding what is working and what needs improvement.</p>