

## Office of the Inspector General and Director of Compliance 2016-2017 Work Plan

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## **INTRODUCTION**

The Office of Inspector General and Director of Compliance (OIGC) was established within the Board Office to provide a central point of coordination and responsibility for activities that promote accountability, integrity and efficiency. The duties, functions, and activities of the OIGC are prescribed pursuant to Sections 20.155, and 20.055, Florida Statutes.

Our work plan for fiscal year 2016-17 is based on our 2016 risk assessment as well as prior audit and investigative coverage. Important to this work plan development process was consideration of audit topics included in the Auditor General's operational audit of the Board Office.

## OIGC WORK PLAN - FISCAL YEAR 2016-2017

Section 20.055, Florida Statutes, specifies that the Inspector General develop long-term and annual audit plans based on the findings of periodic risk assessments and that the plan show the individual audits to be conducted during each year and related resources to be devoted to the respective audits. The plan is submitted to the Audit and Compliance Committee, the Board of Governors, and the Chancellor for approval. A copy of the approved plan is also submitted to the Auditor General.

To help ensure that Board Office risk exposures are understood and managed, the OIGC conducted a risk assessment survey. The risk assessment has a two-fold purpose: 1) to help identify potential risks to the operational and programmatic activities of the Board Office; and 2) to assist the OIGC in identifying audit projects and assignments for the coming fiscal year.

Fifty-nine (59) of 65 Board Office staff (91%) participated in a one-hour OIGC risk assessment meeting. Thirty-six (36) of 65 Board Office staff (55%) completed the risk assessment survey.

The 20-question survey inquired about management controls; communications; staffing and resources; data systems and information; reporting; degree of change; performance measures; fraud, waste and abuse; and risks. The first 13 questions were based on the Likert scale and provided the opportunity for additional free-response information. The remaining seven questions were free-response. The survey results were compiled and analyzed both quantitatively and qualitatively.

Using assumptions regarding leave usage, professional development, indirect time, and likely vacancies, we computed the OIGC staff hours available for projects. In total the OIGC will have 5,070 hours available for projects including audit, investigative and compliance activities. We estimated that it would take 350 of these hours to complete three OIGC projects currently in progress.



We also set aside approximately 10% (500 hours) for special projects to meet management's and the board's needs as priorities are identified.

Based on the results of our 2016 risk assessment, the following areas were identified as priorities for fiscal year 2016-2017.

| Annual Work Plan - FY 2016-2017                                     |           |  |
|---|-----------|--|
|   | Estimated |  |
| Project Title   | Hours     |  |
| AUDIT ACTIVITIES - ASSURANCE AND CONSULTING                         |           |  |
| Information Resource Management - Information Technology Governance | 350       |  |
| State University System of Florida Board of Governors Foundation    |           |  |
| Performance Based Funding Model - University Data Integrity         |           |  |
| Board of Governors Regulations - Benchmarking                       | 200       |  |
| Board Office Operational Audit Follow-up                            | 50        |  |
| FAMU Corrective Action Plan Follow-up                               | 100       |  |
| INVESTIGATIVE ACTIVITIES  |           |  |
| Complaint Intake and Triage   | 300       |  |
| Preliminary Inquiries   | 300       |  |
| Investigations  | 300       |  |
| COMPLIANCE ACTIVITIES   |           |  |
| Board Office Compliance Program Development                         | 200       |  |
| Board of Governors Regulations - Compliance                         | 200       |  |
| Non-profits Audit Report Submissions and Compliance                 | 240       |  |
| OIGC OPERATIONAL ACTIVITIES   |           |  |
| Risk Assessment and Audit Plan - 2017-2018                          | 250       |  |
| OIGC Annual Report - 2015-2016                                      | 120       |  |
| Regulation Development - Fraud and Independent Audit Coverage       | 400       |  |
| Chief Audit Executive - Investigative Standards/Guidelines          | 100       |  |
| Data Request System for Collection of SUS External Audit Reports    | 150       |  |
| Board of Trustees Orientation and Summit                            |           |  |
| Committee and Board Meeting Preparations                            | 380       |  |
| Special Request Hours (Approximately 10%)                           | 500       |  |
| Carry Forward Hours   | 350       |  |
| Total   | 5,070     |  |



Additionally, the following audit topics have been scheduled as part of the OIGC's long-term work plan.

| Long-Term Work Plan - FY 2016-2017                                    |     |  |
|---|-----|--|
| Public Private Partnership  | 350 |  |
| File Transfer Protocol Server Security                                | 120 |  |
| Institutes and Centers  | 350 |  |
| Academic Program Review Database and Reporting Process                | 350 |  |
| Information Technology System-wide Risk Assessment                    | 400 |  |
| Performing Information Technology Audits - Shared Services            | 200 |  |
| Board Office Data Security  | 300 |  |
| Board Office Contracts  | 250 |  |
| Compliance Review - Articulation                                      | 200 |  |
| Compliance Review - Waivers   | 200 |  |
| Compliance Review - Reporting Accuracy for Academic Learning Compacts | 300 |  |

The OIGC work plans are subject to change based on the results of the periodic risk assessments and requests made by the Board of Governors or the Chancellor to evaluate particular programs.

| Respectfully S | Submitted:<br>Inspector General                 | Date: |
|----------------|---|-------|
| Approved by:   | Chancellor                                      | Date: |
| Approved by:   | Chair, Audit and Compliance Committee           | Date: |
| Reviewed by:   | Chair, State University System of Florida Board |       |