FLORIDA ACADEMIC HEALTHCARE

PATIENT SAFETY ORGANIZATION

State University System Colleges of Medicine

Patient Safety Evaluation System

WHAT is a **PSO?**

☐ **Patient Safety Organization**: An entity or a component of another organization that is listed by the Department of Health and Human Services with a mission to conduct activities to improve patient safety and the quality of healthcare delivery by collecting, aggregating, and analyzing confidential information reported by healthcare providers and organizations.

☐ PSOs then use the information to help identify patterns of failure and propose measures to improve patient safety risks so that providers and organizations learn from each other without fear of the data later being used against them in a lawsuit.

PURPOSE: FAH-PSO

☐ The FAH-PSO will allow state academic healthcare providers to learn from one another's patient safety events, enjoy privilege and confidentiality protections and share best practices.

WHY IS PATIENT SAFETY IMPORTANT FOR THE STATE'S COLLEGES OF MEDICINE ?

300 Americans are seen in ambulatory settings for every 1 person admitted to the hospital. Sokol PR, Neerukonda, KV <u>Safety Risks in the Ambulatory Setting</u> ASHRM Journal 2013, 21.

*Each Founding member COM cares for patients in an ambulatory setting.

52% of paid medical malpractice claims were for events in the outpatient setting and two-thirds of these were claims involving major injury or death.   Bishop TF. Ryan AM, Casalino LP. <u>Paid Malpractice Claims for Advese Events in Inpatient and Outpatient Setting</u> JAMA. 2011;305 (23);2427-2431

*Each Founding Member COM has submitted ambulatory center claims to SIP

KEY DEFINITIONS

☐ **Patient Safety Work Product (PSWP)**: Patient safety data, healthcare quality data, or outcome data collected by a PSO or by a provider to report to a PSO to conduct patient safety activities and reported to the PSO.

☐ **Patient Safety Evaluation System (PSES)**: A body that collects, manages and/or analyzes data within the provider.

PATIENT SAFETY WORK PRODUCT

which could IMPROVE patient safety, health care quality or outcomes

&

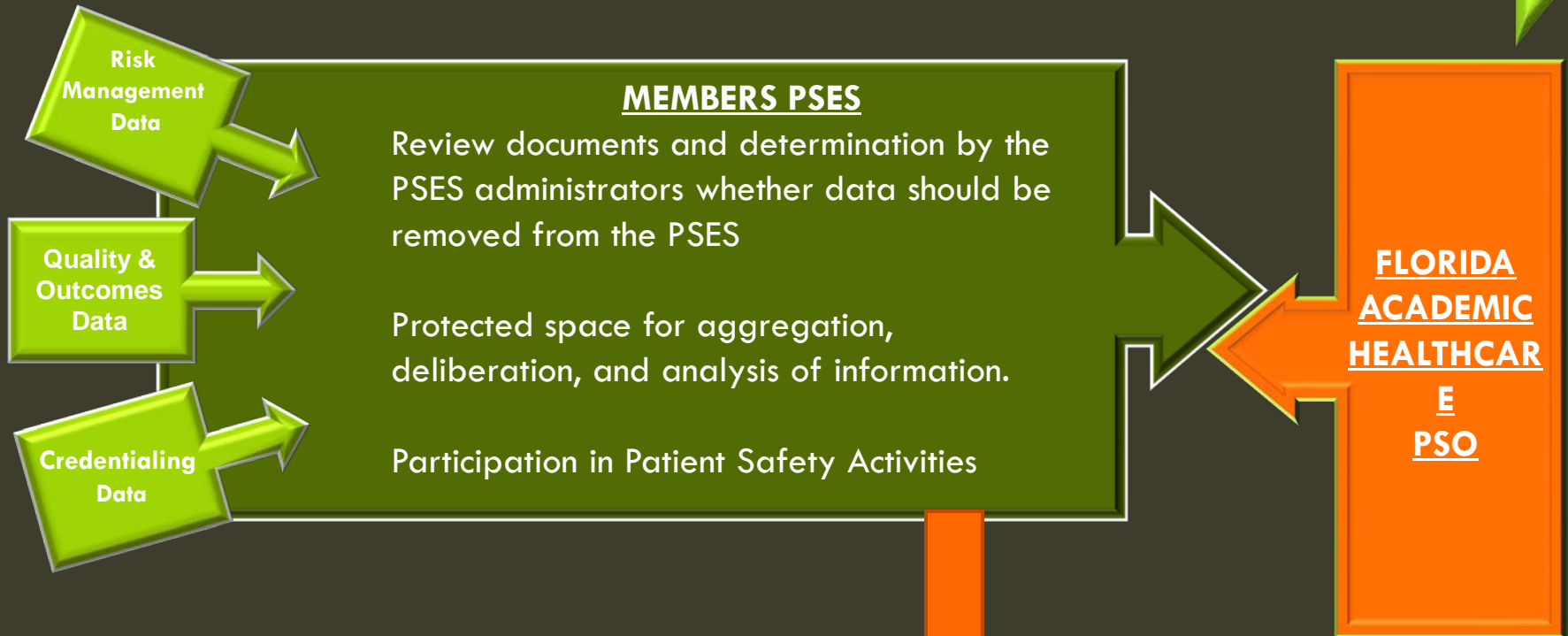was assembled or developed <u>by the provider</u> for reporting to the PSO

or

developed <u>by the PSO</u> for patient safety activities & reported to the PSO.

PATIENT SAFETY EVALUATION SYSTEM (Individual COM PSES)

- As a participant in the FAH-PSO, Each college of Medicine (COM) will utilize a Patient Safety Evaluation System (PSES) to provide an internal structure for identifying, analyzing and submitting patient safety and quality data (PSWP) to FAH- PSO.

- The COM PSES will provide a systematic structure for submitting PSWP data to the FAH-PSO to allow each COM to learn from the PSWP data shared by other national academic health systems in an effort to improve patient safety.

FACT-PSO BASIC STRUCTURE

PATIENT SAFETY WORK PRODUCT (PSWP)

Risk Management Data

Quality & Outcomes Data

Credentialing Data

MEMBERS PSES

Review documents and determination by the PSES administrators whether data should be removed from the PSES

Protected space for aggregation, deliberation, and analysis of information.

Participation in Patient Safety Activities

FLORIDA ACADEMIC HEALTHCARE PSO

Removal of Data From PSES
- If the data is required to information needed to satisfy state, federal, and accrediting body reporting and recordkeeping requirements.
- Information needed for formal disciplinary actions

NEXT STEPS

1. Incorporate the FAH-PSO within the State of Florida as a Fla. Stat. § 617 "Not for Profit Corporation."

2. Complete contracts with all founding members.

3. Develop PSES systems within all founding members.

4. Complete the Department of Health and Human Services Patient Safety Organization Certification for Initial Listing and submit to the Agency for Healthcare Research and Quality.

5. Establish, train and initiate 3-DES encryption, HIPAA compliant transmission.

6. Start Patient Safety Activities.

PATIENT SAFETY ORGANIZATION: FAH-PSO

- **FAH-PSO** will collect and analyze patient safety data identified by each participating member as patient safety work product (PSWP).

- **FAH-PSO** members will learn from patient safety activities, data aggregation, patient safety analytics, and comparisons with fellow participants to make recommendations for continuous improvement and determining best practices.

- Data received by the **FAH-PSO** from members will be considered PSWP to encourage a culture of safety and allow for meaningful feedback to minimize risk.

FAH-PSO

QUESTIONS?