

College Center For Library Automation



Presentation to the
Task Force on the Future of Academic Libraries in Florida
July 19, 2010

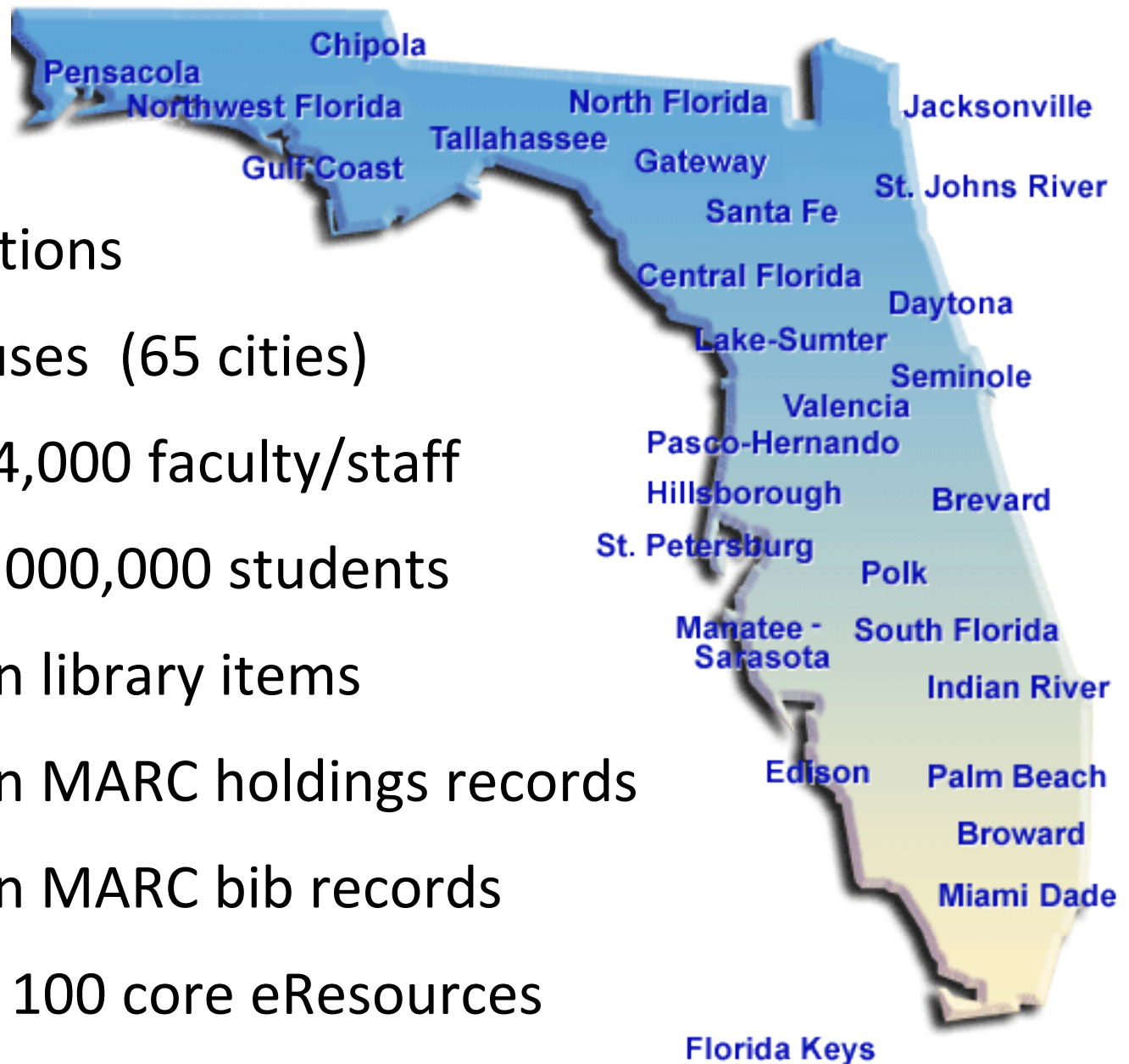
Richard Madaus, Ph.D.
Chief Executive Officer

www.cclaflorida.org

CCLA Overview

- Legislatively mandated
- No cost to institutions
- Annual budget of \$12.7 million (including \$3.6 million for statewide core eResources)
- 81 staff positions
- Presidentially appointed representative from each college to the CCLA Advisory Process
- Direct relationships with college presidents, chief academic officers, chief business officers, the Department of Education and strategic partners





28 institutions

80 campuses (65 cities)

Approx 44,000 faculty/staff

Approx 1,000,000 students

4.6 million library items

4.8 million MARC holdings records

1.6 million MARC bib records

Access to 100 core eResources



CCLA Responsibilities

- Providing leadership in library and technology issues at the state level
- Providing shared library automation resources for the Florida College System
- Providing library and technology expertise, consultation, and support for the Florida College System
- Working within cooperative technology activity at the state level
- Providing major eContent products and services to meet state and local needs



What We Do – LINCC

- Two major LINCC (Library Information Network for Cooperative Content) products:
 - LINCC LMS: A state-of-the-art library management system that runs behind the scenes at all college libraries. Based on Ex Libris' Aleph software.
 - LINCCWeb: A versatile, user-friendly research tool offering access to eResources, databases, eBooks, and local and statewide library collections. Based on Ex Libris' Primo software.



What We Do – eResources

- Oversee a statewide core collection of 100 eResources used by Florida college students, faculty, and staff
- Purchase and maintain a statewide collection of 25,000+ eBooks collaboratively owned by the FCS
- Provide centralized authentication and access to 133,000+ eBooks purchased by individual colleges
- Facilitate collaborative purchasing of eResources for Florida colleges
- Provide centralized authentication to core and locally purchased resources to streamline user access
- Provide comprehensive usage reporting at the institution and state level



What We Do – Support

- **LINCCLearn:** Comprehensive user education program combining live and online training
- **Service Desk:** Full-time customer support staff available during all hours of library operation
- **Consultation:** Professional library consultation in all areas of library operation and management
- **Online Support:** Documentation, reports, and other resources to help library staff deliver services and manage collections



What We Do – R & D

- **Primo:** One of five “Charter Customer” program participants working under non-disclosure with Ex Libris in the development of the initial Primo product December 2006
- **Primo Central:** Named an “Early Adopter” and working with Ex Libris on the implementation strategy and design of this new discovery product March 2010
- **National Information Standards Organization (NISO):** Active member with current focus on NCIP development activity
- **Library of Congress:** Named one of 25 testers nationally of the Resource Description and Analysis (RDA) training documentation
- **National and International Software Users Groups:** Four CCLA staff have been elected to leadership positions in the North American Ex Libris Users Group (ELUNA) and one has been elected to the International Group of Ex Libris Users (IGeLU)



LINCC Management Reports Services

The screenshot shows a Mozilla Firefox browser window displaying the LINCC Management Reports Service - LRS website. The browser's address bar shows the URL <https://staff.lincc.net/s/lrs.asp>. The website header features the CCLA logo and the text "LIBRARY STAFF RESOURCES". Below the header, there are navigation links for "CCLA | Advisory Resources | LINCCWeb Admin | User Support" and a search bar. The main content area is titled "LINCC Reports Service - LRS" and lists several report categories, each with an information icon (i):

- [Daily Reports](#)
- [Weekly Reports](#)
- [Monthly Reports](#)
- [Annual Reports](#)
- [Statewide Reports](#)
- [Report Descriptions](#)
- [Reports to assist with surveys and accreditation](#)

Below the list, a paragraph of text reads: "PDF files are complete, formatted reports and may be viewed and printed using Adobe's Acrobat® Reader software. PDF reports will print in the same format as they are displayed; however, data contained in the report cannot be manipulated. If you do not have Acrobat® Reader installed on your computer, you may [download](#) the latest version free."

The browser's taskbar at the bottom shows several open applications, including "Inbox - Micro...", "Portal -- PVP...", "insideCCLA - ...", "Cigars Online ...", "Business, fina...", "LINCC - LINC...", and "Microsoft Po...". The system clock shows 11:00 AM.



Menu Driven Software Customization

The screenshot displays a library website with a dark blue background. At the top left is the pbcc logo. Below it is a 'Resources & Services' menu with links for Library Home, Interlibrary Loan, LibGuides, NoodleTools, Turnitin, Ask a Librarian, Library Instruction, MyAccount, and Reserve Materials. To the right is a 'Library Card' section with a Panther Card image and the text 'Your Panther Card is your Library Card.' Below that is a 'New & Recommended Books' carousel showing book covers for 'Last call', 'Eight million ways to die', 'Easy money: how to...', and 'Bloggers America'. At the bottom left is the 'Miami Dade College Libraries' logo. To its right is a 'Library Information & Help' section with an 'MDCard' image. Below the logo is an 'I Need To Find' menu with links for Recommended Websites, Course Reserves, and Faculty/Staff Grants. To its right is a 'Library Services' menu with links for Overview of Services, Ask a Librarian, My Library Account, Faculty Support, and Take a Research Credit Course. At the bottom right is a 'New @ MDC Libraries!' carousel showing book covers for 'The Merchant of powe...', 'The hip hop wars: w...', 'Under pressure and o...', and 'Havana deco'.

pbcc

Library Card
Your Panther Card is your Library Card.

Resources & Services

- [Library Home](#)
- [Interlibrary Loan](#)
- [LibGuides](#)
- [NoodleTools](#)
- [Turnitin](#)
- [Ask a Librarian](#)
- [Library Instruction](#)
- [MyAccount](#)
- [Reserve Materials](#)

New & Recommended Books

- [Last call](#)
- [Eight million ways to die](#)
- [Easy money: how to...](#)
- [Bloggers America: t...](#)

Miami Dade College Libraries

Library Information & Help

MDCard

I Need To Find

- [Recommended Websites](#)
- [Course Reserves](#)
- [Faculty/Staff Grants](#)

Library Services

- [Overview of Services](#)
- [Ask a Librarian](#)
- [My Library Account](#)
- [Faculty Support](#)
- [Take a Research Credit Course](#)

New @ MDC Libraries!

- [The Merchant of powe...](#)
- [The hip hop wars: w...](#)
- [Under pressure and o...](#)
- [Havana deco](#)



Customization Tools for College Use

Linking to LINCCWeb

i LINCCWeb can be customized to allow your patrons to link directly to preselected pages... [more]

Build Your URL

College/Campus: St. Petersburg College All

Function: Individual database searching

Screen: Alphabetical By Subject

Databases: All databases

LINCCWeb generated URL:

<http://www.linccweb.org/index.asp?screen=alpha&CID=24>

LINCCWeb generated URL with HTML code for your web page:

```
<a href='http://www.linccweb.org/index.asp?screen=alpha&CID=24' target="LINCCWeb">F
```

Generate Link **Test Link**

Want to use an image as a link? **i**





User Testing & Focus Groups

**In response to user feedback,
improved product!**



Library Staff Training

The screenshot shows the CCLA LINCCLearn website. At the top left is the CCLA logo. A navigation bar contains links for HOME, ABOUT CCLA, CONTACT INFORMATION, and CAREER OPPORTUNITIES. A vertical sidebar on the left lists various categories: CALENDAR OF EVENTS, NEWS AND INFORMATION, COMMUNITY COLLEGE LIBRARIES, STATEWIDE PARTNERS, ADVISORY RELATIONSHIPS, USER SUPPORT, LIBRARY STAFF RESOURCES, LINCCLEARN, and LINCCWEB. To the right of the sidebar is a column of seven blue buttons: Register for Live Training, Register / Continue Self-Paced Training, Training Site Info, Course Materials, FAQs, and Course Schedule. The main content area features the LINCCLearn logo, the text 'Welcome to LINCCLearn', and a large blue box with white text stating: 'LINCCLearn encompasses all instructor-led and Web-based training, workshops, and other educational opportunities provided to community college library staff by CCLA. Place your pointer over any one of the menu buttons to the left for its description.'



Library Staff Support

Monthly Circulation Reports

C001 Daily Statistics

2009-08-31

C002 Circulation by Call Number

2009-08-31

C003 Audit Trail

2009-08-31

C004 Circulation by Borrower Status

2009-08-31

LINCC REPORTS SERVICE

CCLA User Support Staff



CCLA SERVICE DESK

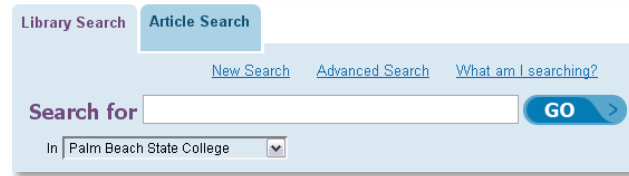
LINCC Acquisitions Overview	<input type="button" value="Register"/>
LINCC Cataloging Overview	<input type="button" value="Register"/>
LINCC Circulation Overview UPDATED	<input type="button" value="Register"/>
LINCC Course Reserves UPDATED	<input type="button" value="Register"/>
LINCC Interlibrary Loan	<input type="button" value="Register"/>

LINCCLEARN ONLINE AND INSTRUCTOR LED TRAINING



LINCCWeb 2.0 Discovery Tool

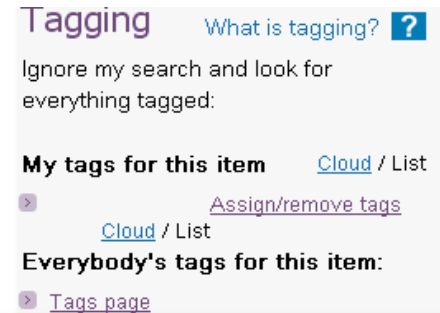
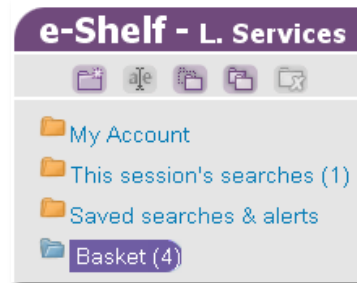
Search



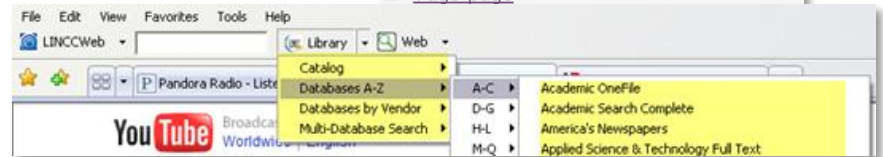
Tags



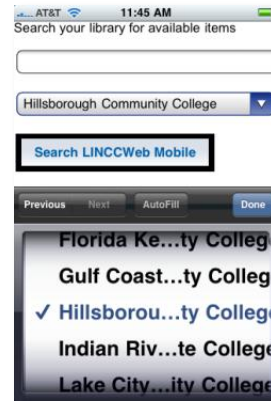
eShelf



User feedback



Tools and Toolbar



Mobile



As we are fond of saying...

It's only just the beginning...



